



## State of Utah

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June 30, 2005

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«COMPANY»  
«ADDRESS»  
«CITY», «STATE» «ZIP»

Subject: Updated Submittal Format Guide & Division Process Guide

Dear «SALUTATION»:

In an effort to continually improve the permitting process and implement electronic permitting, enclosed is an updated *Submittal Format Guide, Division Process Guide, Guidelines for Submitting Application with Private/Protected/Confidential Information and General Guidelines for Electronic Permitting and Document Conversion*. These guides are intended to help you make quality applications and reduce processing time.

As a reminder please send all correspondences to the following address:

Utah Division of Oil, Gas & Mining  
Coal Program  
1594 West North Temple, Suite 1210  
P.O. Box 145801  
Salt Lake City, Utah 84114-5801

For FedEx deliveries use the following address:

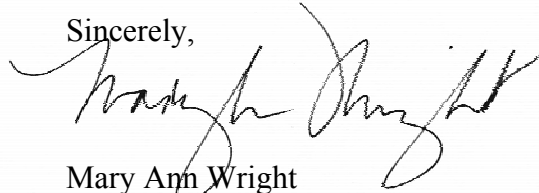
Utah Division of Oil, Gas & Mining  
Coal Program  
1594 West North Temple, Suite 1210  
Salt Lake City, Utah 84116

If you have any questions or comments please call or e-mail  
Pamela Grubaugh-Littig at (801) 538-5268 (pamgrubaughlittig@utah.gov) or  
Wayne Hedberg at (801) 538-5286 (waynehedber@utah.gov).

Page 2  
Submittal Format Guide  
July 14, 2005

Thank you for your continued cooperation in the permitting process.

Sincerely,

A handwritten signature in black ink, appearing to read "Mary Ann Wright", is written over a light gray rectangular background.

Mary Ann Wright  
Associate Director, Mining

sm  
Enclosures  
cc: Price Field Office  
O:\TEAMS\Scheduling Team\06302005SFGltr.doc

# Submittals Format Guide - Utah Coal Regulatory Program

**General Information** - The Division is requesting that all permit applications, changes, renewals, transfers or bond release applications follow the procedures and format requirements outlined in this document. The Division may return applications that do not meet format requirements according to the Utah Coal Mining Rules, (see R645-301-121.300). Each action must be submitted under a separate cover letter. It is recommended that permit changes be separated by each proposed action. If a company holds more than one permit, applications should be placed under separate cover letter by permit number and action for which you are applying.

**Cover Letter** –Submit a cover letter for each application with notarized C1 and C2 forms. In the regarding line briefly describe the submittal content including the mine name, permit number and task ID # if assigned. Some examples are shown below.

- Application to Change the Existing Mining and Reclamation Plan, Addition of a Fourth Portal to the Blind Canyon Seam Portal Pad, Bear Canyon Mine, C/015/0025
- Notice of Intent to Conduct Minor Coal Exploration, Helicopter Assisted Drilling in Mill Fork Canyon, Deer Creek Mine, C/015/0018
- Response to Deficiencies in Removal of Rock Gabions, Gordon Creek 2, 7, & 8 Mines, C/007/0016, Task ID # 1665
- Application for Permit Renewal, Skyline Mine, C/007/0006
- Response to Midterm Review, West Ridge Mine, C/007/0041, Task ID # 1245

Note: Task ID numbers will change during an amendment review if there are deficiencies. When submitting a response, please refer to the task ID number in the regarding line of the latest correspondence mailed to you regarding that amendment.

**Contents** - The application should be complete and not rely on additional materials to be submitted at a later date. Assemble each copy as a complete unit including all maps and text. It is recommended that permit changes of 50 pages or more be submitted in binders. These binders will allow the retention of a complete application and will be returned after the permitting action is completed.

**Confidential Contents** – Any material considered to be confidential must be clearly marked as such and separated from other material submitted. A reference page can be used in the MRP in place of the material. This includes archeological information. See attached Guidelines for Submitting Applications with Private/Protected/Confidential Information.

**Change Forms** – A C1 and C2 form must be included with every submittal, which includes a notarized signature of the responsible official of the applicant. This responsible official attests that the submittal is true and correct to the best of their knowledge and complete in all respects with the laws of Utah in reference to commitments, undertakings, and obligations. These forms indicate change to the Mining and Reclamation Plan, not changes to a previous application. Please send an accurate form with each submittal, if the application needs to be updated with pages or maps from a previous submittal, please indicate this in your cover letter, let the team lead know so he/she can update it when it arrives, or come in and update it. Please use the current C1 and C2 form that can be found on our web site at [http://ogm.utah.gov/coal/coal\\_forms.htm](http://ogm.utah.gov/coal/coal_forms.htm)

**Number of Copies/Pagination** - Submit three redline/ strikeout copies (four if on or adjacent to Forest Service land). The redline/ strikeout will guide the staff in understanding what changes are being proposed. Final copies without redline strikeout and **paginated correctly for insertion into the plan**, must be submitted PRIOR to the permit change receiving final approval. If you have chosen to submit you application electronically submit one hard copy (redline/ strikeout) and three electronic copies (CD, Diskette, etc.).

**Electronic Permitting.** All forms and guidelines are available on the Division website at [http://ogm.utah.gov/coal/coal\\_forms.htm](http://ogm.utah.gov/coal/coal_forms.htm). See attached General Guidelines for Electronic Permitting and Document Conversion.

**Addressing** - Address ALL correspondence to:

Utah Division of Oil, Gas & Mining  
Coal Program  
1594 West North Temple, Suite 1210  
P.O. Box 145801  
Salt Lake City, Utah 84114-5801

A courtesy copy may be sent to the Price Field Office (PFO) at:

Utah Division of Oil, Gas & Mining  
Coal Program/ Price Field Office  
455 West Railroad Avenue  
Price, Utah 84501

**Contacts:** Pamela Grubaugh-Littig, (801) 538-5268  
Wayne Hedberg, (801) 538-5286  
  
SLC Fax, (801) 359-3940  
PFO Fax, (435) 613-1152

Angela Nance, (801) 538-5264  
Sheila Morrison, (801) 538-5289  
Stephanie Dunlap, (435) 613-1146

## Division's Process Guide - Utah Coal Regulatory Program

- C An application is submitted to the Utah Coal Regulatory Program using a cover letter, C1 and C2 forms, accompanied by the correct number of copies as stated in the Submittals Format Guide or the General Guidelines for Electronic Permitting and Document Conversion.
- C **The application will be immediately returned for no cover letter and/or C1 and C2 forms. If the application is deficient it may be denied with a letter identifying the deficiencies so you may correct the deficiencies and resubmit it.**
- C **If the application is a significant revision or a new permit, a letter will be sent identifying the deficiencies and requesting additional information.**
- C When the application is accepted it is scanned or copied to our Coal Program Permitting Database.
- C The Division notifies OSM when an application is received. OSM notifies the Division within 30 days if the application is or is not considered a mining plan modification.
- C The SLC Secretary assigns a Task ID number, creates a working file and forwards it to a permit supervisor.
- C The permit supervisor then assigns a team lead and a task team for reviewing the application.
- C One copy of the application is filed in our Public Information Center. The remaining copies are filed in the Coal Secretary's office along with the task-working file.
- C The team lead will work together with the supervisor and technical staff on scheduling.
- C **If a deficiency letter is sent it will include notification stating that the application will be denied if a response is not received within 90 days from the date of the deficiency letter or it may require a date prior to the 90 day date.**

**For subsequent responses the applicant will be responsible for updating the application packages maintained in the coal secretary office and Price Field Office, not the Public Information Center.**

**The team lead and the coal secretary are responsible for overseeing the updating of an application package.**

**The Division will notify the applicant when the application meets technical requirements; however the application will only be conditionally approved until clean copies (without redline/strikeout and paginated correctly) are received.**

## Guidelines for Submitting Applications with Private/Protected/Confidential Information

There are three types of information that are controlled and not readily available to the public: Private, Protected and Confidential.

**Private information** (according to the Government Records Access Management Act [GRAMA] refers to personal information such as a social security number or tax identification number needed for the ownership and control information required.

**Protected information** under GRAMA refers to the location of historic, cultural or biological resources (i.e. raptor locations).

**Confidential information** in the Utah Coal Regulatory Program refers to the analysis of the physical and chemical properties of the coal to be mined, except information on components of such coal which are potentially toxic to the environment, and information on the nature and location of archeological resources on public land and Indian lands as required under the Archeological Resources Protection Act of 1979 (cultural and historic information).

For the purposes of separating this information into a controlled are in the Public Information Center, please mark everything - **Confidential**. It will be understood that the confidential information falls into one of these categories.

### Amendments

- Submit the required number of copies as required for reviewing without the Confidential Information and supply a reference page in its place.
- The reference page should include document information and current location.
- Submit one copy of the Confidential Information to be placed behind the appropriate chapter tab in the Confidential MRP Binder.

### Exploration - Annual Reports

- Submit two copies without Confidential Information and supply a reference page in it place.
- The reference page should include document information and current location.
- Submit one copy of the Confidential Information to be placed in the Division's Confidential File.

### Legal/ Financial - Bond - Insurance

- Submit the required number of copies as required for reviewing with the Confidential Information excluded, such as social security number or Tax ID #.
- Submit one copy of the Confidential Information.
- A reference page is not necessary for this type of amendment. The pages with the Confidential Information will be placed behind the appropriate chapter tab in the Confidential MRP Binder.

Updated June 22, 2005

O:\TEAMS\Scheduling Team\06222005SGconfidential.doc

## **General Guidelines for Electronic Permitting and Document Conversion**

Last Revised - Monday, May 12, 2003

Utah Division of Oil, Gas and Mining

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## Introduction

This paper presents suggestions for preparing and submitting documents in an electronic format. Methodologies and software applications used for document preparation and conversion are numerous and can vary widely in cost, hardware requirements, and operating systems that may be available to you. Suggestions made in this paper are based on experience with the hardware and software that the Division of Oil, Gas and Mining are currently using. These suggestions should not be considered as an endorsement for any particular hardware, operating system or software application.

## Electronic Document Standards

While the Acrobat Portable Document File (PDF) format is not perfect, it is rapidly becoming the most accepted format for electronic document conversion and storage. The Division will accept Adobe PDF files as an electronic submittal standard for permit applications, changes and other permit-related information.

There are several pending questions regarding how to submit documents in electronic format while meeting regulatory requirements. Examples of such documents include signed permits, affidavits, and design certifications. In cases where a photocopy of a document meets such requirements, a digital image of the document in the form of a PDF file is considered similar to such a photocopy and will be accepted. In cases where an original signed document must be provided, the original signed paper document must be provided and kept on file at the Division. Hopefully, as electronic permitting and documentation evolve, methods for providing electronic signatures and authentication will be incorporated into the process.

Currently, the Division will require that a minimum of one copy of each submittal be provided in paper form. All additional copies of the submittal can be provided in electronic format.

Having information provided in PDF format provides the opportunity to submit the information in a manner that is reproducible in a line-for-line, page-for-page manner regardless of the computer, operating system or the printer that is being used to reproduce the pages in the document. PDF has the advantage accomplishing this. Even word processing documents format and paginate differently depending on the computer being used, software version, and the printer being selected. The concept here is to have an “electronic photocopy” of the document that can always be printed to represent the original document.

In addition to providing documents in PDF format, it is also recommended that copies of the documents in their ‘native’ format also be provided. This can assist in completion of



the review process by allowing the Division to utilize such files in the preparation of review and findings documents. This is especially true with maps, spreadsheets, and other specialized programs where the data from that application may be directly incorporated into review and findings documents. A map provided as a PDF file does not afford the opportunity to verify acreages, or to copy layers from that drawing into a map generated by the Division while an AutoCAD version of that same drawing would.

*Due to the variation and nature of word processors and conversion of documents into PDF form, it is strongly recommended that documents be converted into the PDF format and then printed from the PDF file.* This will provide a means for reproducing printed copies of the documents without the possibility of repagination, reformatting or other problems that may have changed the document in converting it from a word processing document to a PDF file. The same theory applies to all other applications in which PDF files are to be generated for submittal.

## **Formatting Documents for Utility and Ease of Use**

Because a mining and reclamation plan is a large and complex document, developing a strategy for its creation is essential. Avoid making extremely long documents or complex documents with numerous font changes, embedded tables or images, or having a page numbering scheme that requires regenerating the entire plan each time a change is made to the plan.

Keep the text simple. Create tables, exhibits, etc. as separate documents. Reference the tables and exhibits within the body of the text and then place them physically at the end of text document. Example: Chapter 1 would consist of the main text document, followed by the tables, then the exhibits, then the maps, etc.

Create a Table of Contents for the entire plan in standard outline form, and, after the last page of the Table of Contents, add title and separator pages for each item to be incorporated into the plan. Each separator page should contain the title of the following document, the file name of the document to be inserted behind the separator page and the document date. The Table of Contents and the separator pages can then be printed on colored paper. The rest of the documents can then be printed on plain paper and inserted between the separator pages thus keeping the entire plan in order.

## Document Organization for Submittal

Maintaining a chronology of information submitted to the Division for review can play a critical role in ensuring that such information is complete and current. One of the easiest methods to accomplish this is to utilize a root directory for each submittal based on the date that the information is provided. Beneath the document date directory, the submittal can be further divided into subdirectories for organizational purposes.

File naming conventions should be kept simple and file extensions must conform to the default extensions that are used as the default for the software application. Do not change or rename file extensions as they may render the file unreadable or unusable.

Here is a list of some of the more common file extensions for reference:

.aif .aiff Audio file	.mov QuickTime movie
.arj File archiving	.mp3 Audio file
.au Audio file	.mpg, .mpeg Audio and video formats
.avi Video file	.pdf Portable Document Format
.bat Batch file	.pict Graphics format for pictures on Macintosh
.bmp Windows bitmap graphics format	.pl Perl Script
.doc Microsoft Word or WordPerfect document format	.ppt PowerPoint presentation
.dot Microsoft Word template format	.ps PostScript file
.dwg AutoCAD Drawing File	.ra, .ram Real Audio formats
.exe Executable file	.rtf Rich Text Format (keeps some formatting)
.gif Graphical Interchange Format (best for line drawings, few colors)	.sgml Standard Generalizable Markup Language
.gz, .gzip Compression format	.shw Core Presentation
.hqx Macintosh BinHex compression format	.sit Stuffed file
.htm, .html HyperText Markup Language	.stk HyperStudio stack
.ins Inspiration	.tif, .tiff Graphics file
.jpg or .jpeg Joint Photographic Experts Group (works well with photographs and artwork)	.txt, .text ASCII or Simple Text format (no formatting)
.js JavaScript	.vrml Virtual Reality Markup Language
.lha File compression format	.wav Audio file
.midi Audio file	.wpd WordPerfect Document
	.zip PkZip compression format

When files are to be provided in different formats, each file should have the same name and should have the appropriate extension for that application. Example:

“Chapter01.doc” would be the Microsoft Word version and “Chapter01.pdf” would be the Adobe Acrobat Portable Document Format of the same information.

When choosing filenames, use only alphanumeric characters (A thru Z, a thru z, and 0 thru 9). Do not use spaces in filenames (use “MyFile.doc” not “My File.doc”), and do not use math or other iconic symbols in the file name (don’t use #, @, -, +, ~, %, etc.).

Blank spaces and other symbols in file names can create problems in opening and linking documents, and in copying or backing up files and should be avoided. It is also a good idea to use leading zeroes when using a numbering scheme to keep the documents in normal order when viewing or listing documents by name:

**Without leading zeroes:**

Chapter1.doc  
Chapter11.doc  
Chpater12.doc  
Chapter2.doc  
Chapter21.doc  
Chapter3.doc  
Chapter4.doc

**With leading zeroes:**

Chapter01.doc  
Chapter02.doc  
Chapter03.doc  
Chapter04.doc  
...  
Chapter11.doc  
Chapter12.doc

At a minimum, each file should have a PDF file and optionally, it’s corresponding ‘native’ file. In the event that an explanation for information found on the disk is necessary, a “readme.txt” file can be used to provide such information. A “readme.txt” file can also be added under each subdirectory when necessary to further explain special considerations with files in that particular section. An example of this would be if a specific version of AutoCAD were used to make the .dwg files and if a special plotter configuration file (.pc3) would need to be used to print the drawing colors correctly. Likewise, special fonts or graphics may be necessary to reproduce a document and they could be provided with special instructions in the “readme.txt” file.

When making subdirectories, include a “Redline” directory to locate the proposed redline-strikeout versions of documents when necessary. Other directories should contain “final” versions of the documents so that upon approval, clean copies of the documents are not needed.

By providing a complete and final version of the entire plan on each submittal, information does not become separated in the plan nor does the reviewer need to worry about having the most current information for review. Having the information submitted with a root document date directory allows for ease in referring to prior submittals and comparing earlier versions of the plan to be compared as part of the review procedure. Also, keeping a complete master of the entire permit document under a single document date directory makes updating and revising the plan more straightforward. When a change to the plan is contemplated, the entire directory and subdirectory can be copied to a new documents date directory where all the changes and updates can be made within that new directory without fear of writing over the original copy of the previously approved plan.

If more than one proposed change to the plan is in process, the document date directory for each proposed change can be maintained with submittal.

A typical directory and file structure for part of an electronic submittal would be something like this:

**\03162003\** <<Document date directory in MMDDYYYY format>>

Readme.txt

CoverLetter.doc

CoverLetter.pdf

Contents.doc

Contents.pdf

FormC1.doc

FormC1.pdf

FormC2.doc

FormC2.pdf ...

**\Chapters\**

Chapter01.doc

Chapter01.pdf

Chapter02.doc

Chapter02.pdf

Chapter03.doc

Chapter03.pdf ...

**\Exhibits\**

Exhibit01A.pdf

Exhibit01A.xls

Exhibit01B.pdf

Exhibit01B.jpg

Exhibit02A.pdf

Exhibit02A.doc ...

**\Appendices\**

Appendix01.doc

Appendix01.pdf

Appendix02.pdf

Appendix03.pdf ...

**\Maps\**

readme.txt

Map01A.dwg

Map01A.pdf

Map01A.pc3

Map02A.dwg

Map02A.pdf ...

**\Tables\**

Table1A.xls

Table1A.pdf

Table3A.pdf ...

**\Redline\**

Chapter2Redline.doc

Chapter2Redline.pdf ...

## Printing PDF Documents from Word Processors

In recent years, the Portable Document Format has provided nearly all computer users a medium that allows anyone to break free of the confines of proprietary file formats and operating systems. Despite its popularity, universality, and ease of use, PDF finds itself at odds with word processors much more often than it should, or needs to.

It's important to realize that computer hardware and software come with built-in limitations, and the sooner you learn to design your workflows to accommodate these limitations, the sooner you'll be able to produce professional PDF documents from your word processor files.

The ideal would be to have your word processor write PDF directly, and hopefully this will be a possibility before too long. But as the situation presently stands, most, if not all, word processors must use an indirect method to produce PDF. There are many tools available, such as Ghostscript, and a variety of scripts and standalone converters in addition to the tools and methods available with Adobe Acrobat.

Just as you shouldn't design a one-page business letter the same way you would design a 300-page book, you also shouldn't design a file designated for PDF output the same way you would design standard office documents intended to be printed with desktop printers.

It's not up to PDF to determine where a page should end or where a line of text should wrap. That is the job of the person designing a document with a word processor, plain and simple. Those in the DTP business have learned this hard lesson long ago, and it applies to everyone who wants to produce PDF files.

## Document Conversion Using Adobe Acrobat

There are two versions of Adobe's PDF software that offer different features. Depending on the type of document or need, one version might be preferable to another. While Adobe offers its Acrobat "reader" for free, it charges for the programs that "create" PDF files. Adobe Acrobat must be purchased in order to convert documents. The retail price for Adobe Acrobat 5.0 is \$249.00 and a new version 6.0 is about \$449 for the Professional version, which can be used to make documents and forms.

The Adobe Acrobat PDFWriter is the basic version of Adobe's software for converting documents into PDF files and comes packaged as a "custom install" when loading Adobe Acrobat 5.0. Choose "Acrobat PDFWriter" in the pull-down menu for the printer "Name" in the print window (i.e., select "File Menu, Print" or types "Ctrl + P").

PDFWriter creates acceptable electronic images for most text applications and usually reduces the file size compared to the source document. For example, a 10-page Word document of 600 KB might result in a 300 KB PDF file. Thus, you get not only the benefit of a sanitized document, but also a smaller file that is easier to e-mail as an attachment to recipients with slow connections or that use a service provider that limits size of attachments it will route.

On the other hand, PDFWriter will sometimes perform some hocus pocus on the spacing of a document or repaginate it so as to create artifacts or change the layout. It also does not convert very well detailed graphics, photographs, line art, or shaded images. Do not use PDFWriter for files that contain Encapsulated PostScript ("EPS") graphics. The result would look extremely pixilated or badly bitmapped.

PDFWriter acts as a printer driver that converts operating system graphics and text commands into PDF code, and then assembles it into a PDF file. Because of its dependence on the operating system, PDFWriter is also subject to their limitations. In



other words, if Microsoft's software introduces limitations or errors, then all PDFWriter can do is pass along these errors to PDF.

PDFWriter is best for simple text documents that do not contain graphics or when memory (RAM or disk space) is limited. It is also good to use when a document must be delivered via email over the Internet. I would recommend custom installing it on your computer along with Distiller. Distiller is preferable, however, when the quality of the image is critical, such as for high-end printing or when documents are graphics-intensive or contain photographs.

The Adobe Acrobat Distiller is the higher-end version of Adobe's PDF software installed by default with Adobe Acrobat 5.0 and is accessed in the same manner as PDFWriter (except that you would choose "Acrobat Distiller" in the print window). It can also convert text documents, but is optimized to handle graphics-intensive documents, such as those created with programs like PageMaker, AutoCAD, ArcView/GIS, QuarkXPress, FrameMaker, Illustrator, FreeHand, CorelDraw or even Photoshop. This is because Distiller includes additional options not available with PDFWriter that allow users to control more precisely the resolution, compression, colors, and formatting of documents.

Distiller operates somewhat more slowly than PDFWriter and requires a lot of RAM, especially for large documents. Moreover, in some modes, Distiller creates much larger files; unless the user changes the resolution settings, the same 10-page document that was 300 KB when converted using PDFWriter could be over a 1000 KB (or 1MB) when using Distiller. You may want to try several different settings within the Distiller to balance resolution and graphics quality, especially when generating maps and drawings from applications like AutoCAD and ArcGIS. As a general rule of thumb, you can use the Distiller's default "Print" quality for regular documents and the "Press" quality for Maps. The higher resolution in the "Press" settings makes the PDF version of the map much easier to read when zooming in or making an enlarged print of the drawing.

The Distiller also has a limit as to the paper size that can be generated of 44 inches x 44 inches. If your original drawings are larger than this, you may want to half the scale of the drawing.

When using Microsoft Office, a plug-in is installed from Acrobat to Distill documents. If you are using Microsoft Office (Word, Excel, or PowerPoint), use the plug-in that appears as an Adobe icon on the toolbar. This method seems to provide good results for the Microsoft Office products.

Corel WordPerfect seems to work best using the PDFWriter. Select the PDFWriter as your default printer before you finalize and print your document. Many documents created in WordPerfect have proprietary fonts that require font substitution in order to create a PDF file. Worse yet, some of the fonts in WordPerfect are proprietary and cannot be embedded in an Acrobat PDF file. If you open a PDF file that was converted from a document with these fonts, you will get an error message stating that the font was unavailable and that the substituted font may not display correctly. Corel has acknowledged this problem and has provided replacement fonts for some of the more common ones used in WordPerfect.

These updated fonts will allow Adobe Acrobat to embed these fonts into PDF's. To install these files, download them from Corel and extract these files to a temporary directory. Launch the Windows Font Utility within the Control Panel to add these fonts to your Operating System. It may be necessary to uninstall (delete) the previous versions of these fonts prior to installing the new versions.

Word processors can reformat a document every time you change your printer driver. This is done so the document will conform to the limitations of your printer. PDFWriter and Distiller have their own specific limitations; therefore you should be choosing PDFWriter or Distiller as your printer driver before you start creating your document.

*If you have an existing document, then open and review your documents with PDFWriter or Distiller as your printer driver BEFORE printing them to PDF.* This is a long established standard word processing procedure. Because of the default way in which word processors apply text and graphics to a page, repagination and text wrapping can be serious problems.

Without a long explanation about the inner workings of word processors, here are a few things to consider when designing documents destined for output to PDF:

- Use Postscript Type 1 fonts, and Distiller. This provides a more robust set of tools.
- IF you MUST use PDFWriter, use True type fonts.
- Place all graphics in boxes or frames (this will help eliminate some graphics problems).
- Place all your text in text boxes (this will help eliminate most text wrapping and word shifts).
- Avoid any and all use of Object Linking and Embedding (OLE) in your original source application or word processing document. Don't create links; don't embed anything (this is a complex issue and OLE's dependence on other applications can wreak havoc with graphics and specially formatted text).
- Break up very long documents into shorter documents (one chapter per document is a common method).
- Avoid using the clipboard for bringing graphics and formatted text into your document.

If you have DTP (desktop publishing) experience, you will quickly realize that making your word processor function more like a desktop publishing application will eliminate many of the problems you may encounter in producing PDF documents. By making your word processor imitate a DTP application, you are bringing it one big step closer to the Postscript standard, which in turn is much more likely to produce high quality PDF documents.

Keep your word processor documents as simple and short as possible. For long, complex, and graphics rich documents, you are well advised to use a DTP package such as Ventura, FrameMaker, PageMaker, Quark, or Canvas. These are Postscript oriented applications that can make full use of all the features and power that Postscript and PDF have to offer. These applications are not the least bit intimidated by the things that can bring even the most powerful word processors to their knees.

## Converting Paper Documents to PDF

Adobe Acrobat can be used to acquire scanned images. Alternately, several other document scanning software applications are available which can enable the user to create PDF files, or convert the scanned image to other formats using Optical Character Recognition (OCR). One of the more popular, and least expensive of these applications is Omni Page Pro. (Comments below are based on Omni Page Pro 12.)

Image files can have a resolution up to 600 dpi, but 300 dpi is recommended for best OCR results. OmniPage Pro stores black-and-white images at their original resolutions and grayscale and color images at not more than 150 dpi. You cannot save original images to PDF format using OmniPage Pro, but you can save recognition results to four variants of PDF; all of these save the recognition results as viewable pages.

Adobe Acrobat can save original images to PDF format without using OCR and at the original resolution settings of the scanner, but doing so results in 'dumb' images without selectable or searchable text and, if scanned at a high resolution (like 600 dpi) and in color, the document size will be huge (~20 MB per page). In order to capture pages (perform OCR) in Adobe Acrobat, a plug-in has to be downloaded and installed from the Adobe web site. The Acrobat Capture plug-in has a 50-page limit so documents must be broken up into increments to perform OCR conversion.

Scanning at a higher resolution often does not yield better results. In addition to creating huge files, the documents load more slowly, may crash when trying to repurpose them using OCR software, and may print/view poorly because the image needs to be down-sampled to match printer resolution or screen resolution which are usually 150 dpi and 72 dpi respectively.

The best overall results for scanning, OCR recognition and PDF conversion were produced using OmniPage Pro rather than Adobe Acrobat 5.0. The OCR accuracy was

much better using OmniPage. Color and grayscale images are automatically down sampled to 150 dpi, which provided optimal results considering file size, viewing and printing of the PDF documents.

The best scanner settings were found to be 300 dpi for black and white documents, and 200 dpi for color or grayscale documents. Black and white scanning should be used whenever possible to improve OCR accuracy and to produce significantly smaller documents in size. While color or grayscale scanning produce 'warmer' images that are easier to view on the screen, they cannot produce the OCR accuracy of black and white images, and the files are 10-20 times larger in size.

It is highly recommended that several tests be performed using different software and different hardware and software settings to determine the best overall results for your equipment before you plan on scanning and converting a large number of documents. The experience for testing and evaluating the scanning and document conversion process can save you a tremendous amount of time and disk space.

Saving documents with the 'image on text' option for PDF files allows the opportunity utilize the OCR technology for searching and copying text from a scanned document while preserving the look of the original document. This method works best where the accuracy of the text does not have to be perfect and the document is static and does not require future editing or changes. If the objective of OCR is to capture a scanned document for re-writing and editing the document, then converting the OCR test to a compatible word processing application would be a better choice than PDF. This method however requires significant editing of the text and reformatting of the document to render its appearance in a manner that is suitable for republishing the document.

OmniPage Pro can open and save these image file types:

File Type:	Multi-page:	Open/Save	B/W, Gray, Color
Bitmap (*.bmp)	No	Open and Save	All
DCX (*.dcx)	Yes	Open and Save	All
GIF (*.gif)	No	Open and Save	All
JPEG (*.jpg)	No	Open and Save	Gray, Color
PCX (*.pcx)	No	Open and Save	All
PDF (*.pdf)	Yes	Open and Save	All
PNG (*.png)	No	Open and Save	All
TIFF compressed G3/G4 (*.tif)	Yes	Open and Save	Black-and-white
TIFF compressed LZW (*.tif)	Yes	Open and Save	All
TIFF FX (*.xif)	Yes	Open	All
TIFF PackBits (*.tif)	Yes	Open and Save	All
TIFF uncompressed (*.tif)	Yes	Open and Save	All

OmniPage Pro can save recognition results to these file types. The column 'Format levels' corresponds to the View set in the Text Editor at saving time:

File Type:	Format Levels:	Graphics:
ASCII text (*.txt: with or without line breaks)	No Formatting view	No
ASCII text (*.csv: comma separated)	No Formatting view	No
Adobe PDF, normal (*.pdf)	True Page	Yes
Adobe PDF, with image substitutes	True Page	Yes
Adobe PDF, with image on text	True Page	Yes
Adobe PDF, image only	True Page	Yes
Excel 3.0 to 7.0, 97, 2000 (*.xls)	NFV, RFP (Spreadsheet)	Yes
FrameMaker 5.5.3 (*.mif)	All	Yes
Freelance Graphics (*.txt)	No Formatting view	No
Harvard Graphics (*.txt)	No Formatting view	No
HTML (3.2 or 4.0) (*.htm)	All	Yes
Microsoft Powerpoint 97 (*.rtf)	All	Yes
Microsoft Publisher 98 (*.rtf)	All	Yes
Microsoft Word 6.0, 97, 2000 (*.doc)	All	Yes
PageMaker 6.5.2 (*.doc)	All	Yes
Quattro Pro for Windows 4.0, 8 (*.xls)	NFV, RFP (Spreadsheet)	Yes
Rich Text Format (6.0/95: *.rtf)	All	Yes
Unicode (*.txt: with or without line breaks)	No Formatting view	No
Unicode (*.csv: comma separated)	No Formatting view	No
Ventura Publisher (*.doc)	All	Yes
WordPad (*.rtf)	NFV, RFP	Yes
WordPerfect 5.1, 5.2, 6.0, 6.1, 8.0, 9.0, 10.0	All	Yes
OmniPage Document (*.opd)	All	All

When using OmniPage Pro, images are saved as displayed whenever possible. If you save a black-and-white image to JPEG, conversion to grayscale will be offered. If you try to save a grayscale or color image to TIFF G3 or G4, conversion to black-and-white will be offered. When saving to HTML, all graphics are saved as separate image files using JPEG format.



When using OmniPage Pro to produce PDF documents, select the Adobe PDF, with image on text results format. The actual scanned image is preserved and is viewable in the PDF document and the OCR text is embedded behind the image. This preserves the scanned document to view and print as a photocopy of the document would and still allows the text in the document to be selected, copied and searched within the document. Preserving the image does make the document larger in size, but is considered more than worthwhile in preserving the document as an archival electronic copy.

## Scanned Images and Estimating File Size

The pixel (a word invented from "picture element") is the basic unit of programmable color on a computer display or in a computer image. Think of it as a logical - rather than a physical - unit. The physical size of a pixel depends on how you've set the resolution for the display screen. Image size is sometimes expressed as dpi (dots per inch). Both the physical size (length and width in inches) of the image and the resolution setting (dots per inch) determine the total number of pixels.

Bit Depth is sometimes called 'Pixel Depth' or 'Color Depth'. A pixel with a 'bit depth' of 1 has two possible values: black or white. A pixel with a 'bit depth' of 8 has  $2^8$ , or 256 possible values. A pixel with a bit depth of 24 has  $2^{24}$ , or approx. 16 million possible values. The greater the 'bit depth' the finer the levels of change that can be recorded so the higher fidelity the gradations of the image. Naturally the equipment to perform this task this is more expensive and the resulting file size is correspondingly larger. As a consequence more space is needed in the computer system to handle and store the image. Depending upon scanning options, bit depth can be 24, 30, 36, 48 or even 64.

- A monochrome / black & white image uses one 'byte' per pixel (a 'byte' being 8 'bits').
- An 8 bit unit or a 'byte', as it is called, can store up to 256 levels of information. In this way we can store up to 256 levels of brightness per pixel – which gives us an '8 bit grayscale'.
- A color image is made when each element of the ccd array, in the camera or scanner, samples the level of a particular primary color - Red, Green or Blue (RGB). The resultant sampling combines the information to create one full color pixel. This full color pixel contains three bytes (each one 8mb in depth). Three bytes per pixel (RGB) are needed so  $8 \times 3 = 24$  bits. For a given area therefore, a color image needs three times the number of bytes compared to its grayscale equivalent. So at one byte per color, (remember, that's 8 bits  $\times$  3 = 24 bits) we

have what is termed '24 bit color' and is the typical 'bit depth' for realistic images. A 24 bit RGB image has 8 bits per pixel for each of the R, G and B channels.

### Calculating File Size:

Multiply the total number of pixels by the number of 'bits' of color (usually 24) and divide the result by 8 (because there are 8 'bits' in a 'byte').

Example:

An 8.5x11 inch page scanned at a resolution of 300 dpi contains –  
 $(8.5\text{in} \times 300\text{dpi}) \times (11\text{in} \times 300\text{dpi}) = 8,415,000$  pixels

For a color image -

$8,415,000 \text{ pixels} \times 24 \text{ bits per pixel (24 bit color depth)} \div 8 \text{ bits per byte}$   
 $= 25,245,000 \text{ bytes or } 23.98 \text{ megabytes}$

For a grayscale image –

$8,415,000 \text{ pixels} \times 8 \text{ bits per pixel (8 bit grayscale)} \div 8 \text{ bits per byte}$   
 $= 8,415,000 \text{ bytes or } 8.03 \text{ megabytes}$

For a black & white image -

$8,415,000 \text{ pixels} \times 1 \text{ bit per pixel (1 bit monochrome)} \div 8 \text{ bits per byte}$   
 $= 1,051,875 \text{ bytes or } 1.00 \text{ megabytes}$

The above formula will provide a quick reference to estimating file size (and therefore a guide to resolution). Note: the file format used to save the image information can change the figure calculated but not by a vast amount. File size is based on an uncompressed image (such as a .tif file). Files can of course be 'compressed'. Compressing images can greatly reduce size without significant loss in image quality. File compression models and results are not discussed in detail in this paper.

## Image Resolution

Scanning or printing a document at high-resolutions of 400 dpi, 600 dpi and even 1200 dpi is not necessarily a good idea just because your computer hardware and software will let you do it. If you use the file sizing calculation previously discussed you will find that the file size increases as the square of the resolution. If you double the scanning resolution, you will increase the size of the file by four times, triple the resolution and the file size increases by nine times. Some balance needs to be accomplished on image resolution and the acceptable file size for each image.

A slide scanner can take a 35 mm slide and scan it at 4,000 dpi. At this resolution, the image could be enlarged to a 24x36 inch print with minimal pixilation, but the size of the image file would be about 52 mb. The question of course is, do you need to print out a copy of a slide to that size?

At 'normal viewing distance', the human eye is capable of resolving separate details about 1 minute of arc apart, which translates to around 180 lines per inch - which from our point of view can further be translated into 180 pixels per inch. Images or documents scanned at 200 dpi or greater, which are not enlarged when printing, should be more than sufficient for printing documents at their original scale.

Viewing an image on a screen depends on the dot pitch of the monitor (usually .28 to .23 mm spacing per dot, i.e. 90 to 110 screen dots per inch) and the screen resolution in pixels (usually 800x600 pixels or 1024x768 pixels). Because the dot pitch for a given monitor is fixed, setting the screen resolution determines how many dots on the screen will be necessary to view each pixel. A 17-inch monitor with an average dot pitch would have an optimal resolution of about 1600x1200 pixels to match one pixel for each dot on the screen. For an image that was scanned at 300 dpi, the screen image would still be 3 times larger than original scanned image at that resolution.

Screen resolution and settings are more often a function of user preference and the capability of the monitor and video card rather than the resolution of the scanned image. Most images that are used for web sites are down sampled to 72 dpi when sized for the scale of the web page. Newspaper photographs are screened and printed at 80 dpi. Having images at higher resolution available is only useful when zooming in on such an image. Scanning or rendering an image at a higher resolution does not improve it's appearance at scale and may actually worsen the image's appearance for certain monitors and video cards.

The concept is similar with printing. For black and white documents, printing at a resolution of 300 dpi is more than sufficient. More often, printing at 600 dpi or even 1200 dpi, just because the printer can, will yield a poorer printout than selecting 300 dpi or even 150 dpi for the printer resolution. High-resolution color printing on the other hand has much more to do with the ability to spray very small dots of different colors on the page to represent each pixel of the color image. Still, the human eye can only distinguish between different dots at resolutions less than 180 dpi at normal viewing so high-resolution scanning once again becomes a necessity when enlarging images for printing.

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